

# LA County Zscaler

# Installation Guide November 7, 2022

Location: https://lacounty.sharepoint.com/sites/ZScalerAgent?e=1%3Aa09c4950f0fa4721b60344d15f2d0e2e

#### Step 1:

- Locate and open the downloaded install package.
- Current Zscaler Windows Package version: 1.5.1.8

Name	Date modified	Туре	Size	
Zscaler-windows-1.5.1.8-installer.exe	3/12/2020 4:06 PM	Application	26,816 KB	
1 Launch Install Package				

- Step 2:
- Click **Next** on the "Welcome to Zscaler Setup Wizard" Screen.



• Agree to the Software License Agreement and click Next.

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End-User License Agreement				2
Please read the following license agreement carefully				-
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Zscaler End User Agreement.				^
Copyright Zscaler Inc.				
EXCEPT AS OTHERWISE PROVIDED HEREI PROVIDED BY ZSCALER EITHER DIRECTL ARE PROVIDED "AS IS", WITHOUT WARR TO CUSTOMER OR ANY THIRD PARTY INC LIMITED TO, ANY EXPRESS OR IMPLIED MERCHANTABILITY, FITNESS FOR A PAR EFFORT TO ACHIEVE PURPOSE, QUALITY INFRINGEMENT, AND QUIET ENJOYMENT. ZSCALER'S AGGREGATE LIABILITY ARIS	N, ANY Y OR I ANTY O LUDING WARRA TICULA , ACCU IN NO ING OU	SERVIC NDIRECT F ANY F BUT N NTIES C R PURPC RACY, N EVENT T OF OF	CES FLY (IND NOT )F )SE, NON- SHALL 2	~
I accept the terms in the License Agreement		4		
Print Back	Ne	ext	Can	cel

Click Next



• Click Install to begin the installation.



Step 6:

🛃 Zscaler Setup			_	
Installing Zscaler				5
Please wait while the Setup Wizard installs Zs	caler.			
Status:				
				0
	Back	Ne	ext	

## Step 7:

- You have successfully installed the Zscaler and can begin using it.
- Click **Finish** to exit the Setup Wizard.



# Step 8:

• Enter the county assigned email ID and click Login.

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	Email ID					
	Login					
	Login					

## Step 9:

• You will be prompted to authenticate using County of Los Angeles account.



Now you can access all applications in the same manner as you used in the LAN environment.

#### Step 10:

#### Always Log Out!

Remember to **log out** when you finish your access session. If you do not log out, someone could use your account to gain unauthorized access to your network!



To turn ON the service, open the Zscaler app and click **Turn ON**.



Zscaler App		- 🗆 X
<b>E</b> zs	caler	E>
	Connectivity	
Private Access	Username	Vrao@isd.lacounty.gov
Notifications	Service Status	OFF Off-Trusted Network
•	Authentication Status	
More	Time Connected	
	Statistics	
	Total Bytes Sent	
	Total Bytes Received	

For immediate assistance or support, please contact the ISD Help Desk at **(562) 940-3305**.

To open a ticket using the self-service portal: <u>http://myselfservice.lacounty.gov</u>