

# **DPSS REMOTE TELEWORK OPTIONS**

---

## **APPSTREAM 2.0 USER GUIDE**

AppStream 2.0 is a fully managed, secure application streaming service that allows you to stream desktop applications from Amazon Web Services (AWS) to any device. With AppStream 2.0, you can run your desktop applications on any device. Applications and data remain securely on AWS – only encrypted pixels are streamed over HTTPS to end users. Easily Accessible from any browser, Appstream can be accessed on most devices such as Windows and Apple based desktops/laptops and also tablets like iPads, Android based tablets and Chromebooks. Appstream is not compatible with mobile phones.

Please note that you need to be pre-enrolled in County's Multi-Factor Authentication in order to use AppStream. Please refer to 0365 MFA Enrollment Instructions. In addition AppStream is only available at Private or Home Network. It is currently not available on County Network or SSLVPN.

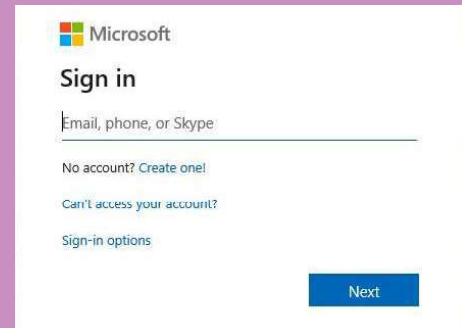
# APPSTREAM 2.0: MYAPPS.LACOUNTY.GOV

Please enter the following link on your browser window: <http://myapps.lacounty.gov>.

(Google Chrome is the preferred browser, if available)

1

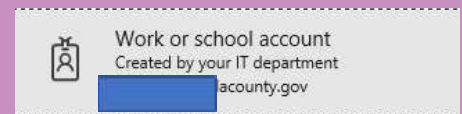
ENTER YOUR COUNTY EMAIL ADDRESS



Microsoft  
Sign in  
Email, phone, or Skype  
No account? Create one!  
Can't access your account?  
Sign-in options  
Next

2

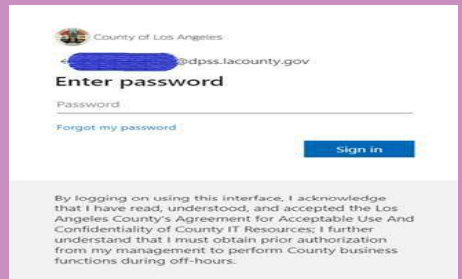
SELECT WORK OR SCHOOL ACCOUNT OPTION



Work or school account  
Created by your IT department  
[redacted]@lacounty.gov

3

ENTER YOUR DPSS PASSWORD & CLICK "SIGN IN"



County of Los Angeles  
[redacted]@dpss.lacounty.gov  
Enter password  
Password  
Forgot my password  
Sign in  
By logging on using this interface, I acknowledge that I have read, understood, and accepted the Los Angeles County's Agreement for Acceptable Use And Confidentiality of County IT Resources; I further understand that I must obtain prior authorization from my management to perform County business functions during off-hours.

4

ENTER THE VERIFICATION CODE SENT TO YOUR PHONE

(You can select Don't ask again for 7 days to not ask for the code again for 7 days)



County of Los Angeles  
[redacted]@lacounty.gov  
Enter code  
 We texted your phone +X XXX-XXX-XX09. Please enter the code to sign in.  
Code  
 Don't ask again for 7 days  
Having trouble? Sign in another way  
More information  
Verify

5

CLICK YES TO STAY SIGNED INTO THE APP



County of Los Angeles  
[redacted]@lacounty.gov  
Stay signed in?  
Do this to reduce the number of times you are asked to sign in.  
 Don't show this again  
No Yes

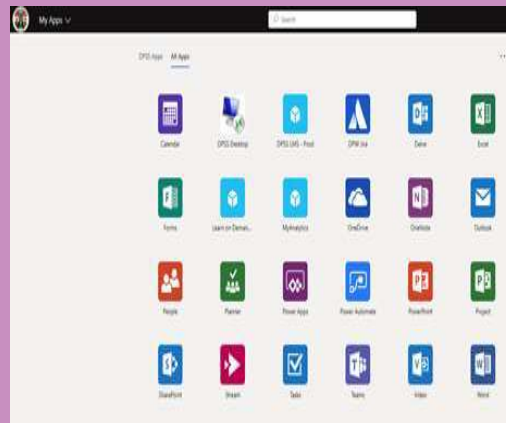
# APPSTREAM 2.0: MYAPPS.LACOUNTY.GOV

YOU WILL BE REDIRECTED TO YOUR MICROSOFT OFFICE 365 PORTAL. THERE YOU WILL FIND THE ALL APPS AND DPSS OPTIONS.

6

You can use the published Apps by clicking on the Icon

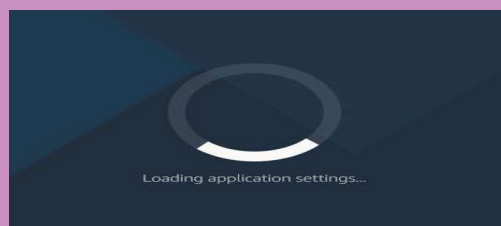
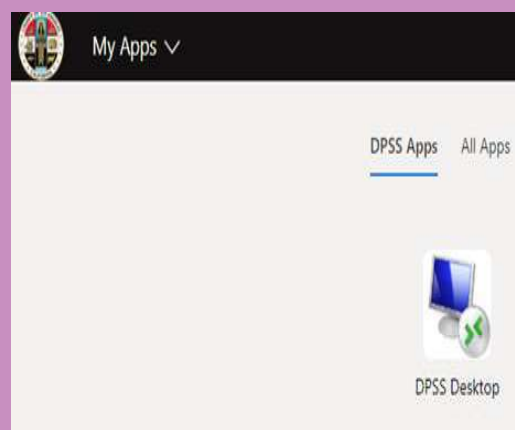
---



7

FOR THE FULL DESKTOP, CLICK ON DPSS DESKTOP

(You may have to wait momentarily while your desktop is loading)



9

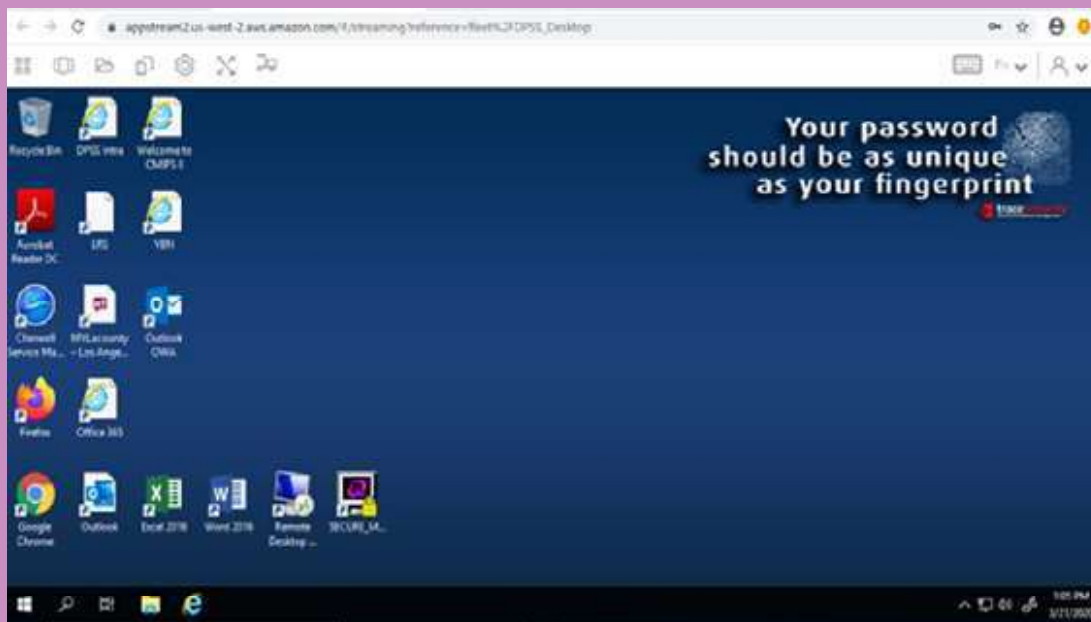
ENTER YOUR DPSS PASSWORD AGAIN AND CLICK "LOG IN"

---









# APPSTREAM 2.0: MYAPPS.LACOUNTY.GOV

## YOUR NEW DPSS APPSTREAM DESKTOP WILL BE DISPLAYED



Within the desktop, You can click on the system Icons such as LRS, YBN, Outlook for E-mail, My LA County, CMIPS etc to perform the needed work.

The Icon bar across the top of your session will work the same as the Windows functions:

- a.  Application Catalog (Start Menu) – Unused for the desktop, however application users will get this functionality.
- b.  Running Applications - Switch Windows
- c.  My Files – List the Home Folder and Temporary File folders assigned to your Workspace.
- d.  Clipboard to and from local device – If allowed by Security Policy.
- e.  Session Settings
  - i. Enable Microphone – Reserved for future use
  - ii. Streaming Mode – Best Responsiveness (Performance) or Best Quality (Best Image)
- f.  Full Screen Mode – Retains the Browser Tab and Location Bar. To exit full screen mode, point to the dropdown arrow at the top of the screen and the icon will have changed to inward pointing arrows.

  Hover over this icon and the End Session command will appear. Click the End Session to end your Session.

